



NEWS FOR APRIL AND MAY 2011

BANK HOLIDAY CLOSURES

There are a number of Bank Holidays during April and May including an extra one for the Royal Wedding. This means that the surgery will be closed on the following days:

Good Friday	April 22
Easter Monday	April 25
Royal Wedding Day	Friday April 29
May Day	Monday May 2
Spring Bank Holiday	Monday May 30



In an emergency, please contact the Emergency Care Centre on 0845 045 028, NHS Direct on 0845 46 47 or the new 111 service.

The new 111 Service: As of 6.30pm on Friday 1 April 2011 the new 111 system will replace the Out Of Hours number. The 111 service is free of charge therefore your call cannot be diverted from the surgery telephone number as this would incur a divert fee. This is in line with PCT policy/directives. If you would like any further information, please do not hesitate to speak to a member of staff.



Text Reminder Service: We are still collecting patients' mobile telephone numbers so that as many people as possible can benefit from our Text Reminder Service. Please complete a form at Reception if you would like us to add your mobile telephone number.

COMMENTS /FEEDBACK: If you have any comments/feedback/articles/etc., you would like to be considered for inclusion, please forward to Dawn at the Surgery.

The Surgery
40 North Road
Bourne
Lincs
PE10 9BT

Phone: 01778 562200
Fax: 01778 562207
www.galletly.co.uk

Enquiries:

01778 562200

**Appointments/
Cancellations:**

01778 562202

Repeat Prescriptions:

01778 562203

Emergency Care Centre

0845 045 0281

NHS Direct 24 hour

Helpline:

0845 46 47

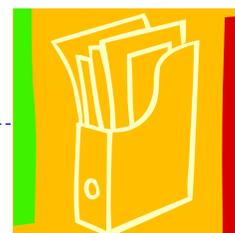
The new 111 service

PRESCRIPTION CHARGES

Prescription charges will be increasing to £7.40 per item as of 1st April 2011.



Hello to: We are very pleased to welcome several new recruits to our Reception Team; **Julia, Claire, Sadie, Lynne and Lyndsay.**



CONGRATULATIONS TO:
Gemma (Phlebotomist) and Simon Wright who have had a baby girl, Zara May, weighing 7lb 11oz and Anne Pickering (retired Receptionist) who has become a Gran for the first time; Emilia Alice, weighing 5lbs 8ozs.

Reading Material:

Could we please ask patients not to bring their old magazines into the Surgery in the future. Although this is very generous and has been greatly appreciated, we have arranged a magazine subscription so that our Waiting Rooms always have current and interesting reading material.

PPG— PATIENTS' PARTICIPATION GROUP

The Galletly Patients Group was set up in 2002 to be a liaison between doctors and patients and to involve patients in surgery life. During its existence the group has raised funds through raffles, market (including Christmas) stalls, evening social events and book sales (ongoing in the room opposite the Pharmacy where paperbacks cost 50p and hardbacks £1 - a bargain!)

The proceeds of these fundraisers have been used to purchase equipment to help patients such as the "high" chairs and the automatic doors. We also deliver prescriptions to the outlying villages weekly. Money is also used to take elderly patients out to the pantomime and for a day's get-together for meals and fun. We are thinking about holding another summer market stall and taking patients out for a pub meal. A day out is due in May and our next meeting is on the 19th April at 1.00pm, and will be held in the Surgery Meeting Room.

Members include Margaret Dowling, Brenda Fidom, Anne Gibson, Clive Hillman, Neville Hydes, Marjorie Immink, Ray McKinning, Pauline Knowles, Beth Panter and Marion Pridmore.

If you would be interested in joining us, a telephone number is available from Reception to ring for information or please turn up on the 19 April at 1.00pm. Hope to see you there.