



NEWS FOR AUGUST & SEPT 2012

BUSINESS PARTNER UPDATE by Ian Robinson

Dr Rebecca Mitchell—we are pleased to announce that from 1 September 2012 we will be joined on a full time basis by Dr Rebecca Mitchell. Rebecca is a welcome addition to our team and is familiar with the town of Bourne and local areas. We have taken the decision to recruit Rebecca as we wished to increase GP availability throughout the Practice which we hope will be seen as a positive step. We would like to welcome Rebecca to the Practice and wish her well for the future.

New Registrars—on 1 August we welcome two new Registrars to the Practice. They are Dr Sarath Mucherlo and Dr Sujatha Prabhu who will be mentored through their GP Training by Dr Harris and Dr Cregor respectively. Dr Mucherlo and Dr Prabhu are both here for one year and I'm sure you'll join us in welcoming them both to our Practice.

Of course you will all be familiar with Dr Kevin Udeh who will remain at the Practice until January 2013. As a consequence there will be three GP Registrars in our team from August 2012.

Tracy Savil—we would like to wish a warm welcome to Tracy Savil who has joined our nursing team. Tracy is a welcome addition and an experienced Practice Nurse and independent prescriber. Tracy will be helping to run all our nurse clinics and we wish her well for the future at the Practice.

FLU CLINICS:

Yes it's that time of year again – already! You may have heard in the press that there have been problems this year with the production of the flu vaccine. Our suppliers have confirmed their deliveries to us and we are planning our clinics for **22 and 29 September** and **13 October 2012**.

Clinics will be from **9am to 12 noon** and **1pm to 4pm**. Letters will be sent to patients in the "at risk" groups at the end of August early September advising patients to contact the surgery and book their appointment. **Please ensure you book your appointment as we cannot see people who turn up on the day as the vaccines are delivered in conjunction with patient appointment numbers.**

Thank you.

**The Surgery
40 North Road
Bourne
Lincs
PE10 9BT**

**Phone: 01778 562200
Fax: 01778 562207
www.galletly.co.uk**

Enquiries:

01778 562200

**Appointments/
Cancellations:**

01778 562202

Repeat Prescriptions:

01778 562203

Emergency Care Centre

0845 045 0281

NHS Direct 24 hour

Helpline:

0845 46 47

**The new 111
service**



ADMINISTRATION UPDATE by Cheryl Perkins

Text Reminders



We are able to send you a text reminding you when your appointment is. If you have a mobile phone and would like to receive text reminders, please complete a registration form from Reception so we can register you. This service is also available to inform you of up and coming clinic reminders too. If we have your mobile number registered we can send you a text informing you to make an appointment for your flu vaccination if you fall within the criteria to receive one.

New Clinical Computer System

The 10 May 2012 was the day we saw the move over to the new clinical system called EMIS Web. This was a new system that all Clinicians and members of staff had to learn. We would like to thank all of our patients for your patience throughout this transitional period. We are still learning new things and finding new buttons to press each day, but it has been made easier by your understanding. Thank you.

RECEPTION UPDATE by Lorna Holland

This month on Reception, we said a fond farewell to Marilyn who has been with the Practice for more than 10 years. Her friendly demeanour will be sorely missed by her colleagues as well as the patients. We wish her well on her 'Senior Gap Year.'

You may have seen a couple of new faces on Reception over the last few weeks as we have welcomed Julie and Katie to the team. They are both looking forward to getting to know you over the coming months.

We are always striving to improve the Reception service we provide. If you have noticed any areas for improvement please contact Lorna our Reception Manager, who will be keen to hear your ideas.

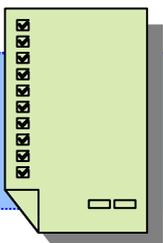


GALLETLY PATIENT'S PARTICIPATION GROUP (GPPG)

Sunday 24 June saw the GPPG organising a family quiz walk through Bourne. The event, sponsored by local businesses, was to help raise money towards the purchase of a new ECG machine.

On the day, despite inclement weather, the walk was supported by Dr Wright and Dr Cregor (plus their four-legged friends) and Business Partner, Ian Robinson along with his wife and members of the public.

The GPPG were delighted by the favourable comments as to how enjoyable the event had been with an added bonus of a very generous donation of **£200** by a grateful patient. A donation will be given from the GPPG to the Practice shortly.



COMMENTS/FEEDBACK: If you have any comments/feedback/articles/etc., you would like to be considered for inclusion, please forward to Dawn at the Surgery.